

Application Analyst

DCN, LLC (dba Dakota Carrier Network), a provider of high-speed broadband communication services, is looking for an **Application Analyst** to perform installation, implementation, administration, and support of software applications and create reports based on statistical information. This position can be located in either Fargo or Bismarck.

Job Duties:

- Install, implement, administer, and support software applications including Ciena Blue Planet Unified Assurance and Analytics (BPUAA) to maintain customer dashboards, OAM reporting, and network monitoring.
- Troubleshoot to resolve system and application related issues; coordinate with DCN Operational staff and third-party vendors for problem resolution.
- Create user documentation and train personnel on new or existing applications.
- Create reports based on statistical information gathered by various applications. Gathering information from external sources may require using API's or querying databases.
- Create and maintain custom dashboards for external and internal users.

Preferred Qualifications:

- Basic knowledge of MariaDB or SQL.
- Basic knowledge and experience working with router and switch configurations.
- Basic knowledge of the interworking's of SNMP.
- Basic knowledge of OAM and collecting of Y.1731 statistics.
- Excellent problem solving and analytical skills.
- 3-5 years' experience supporting business software applications is preferred.

BENEFITS: DCN offers a competitive salary and benefit package.

APPLICATION OPEN UNTIL FILLED

Please send cover letter and resume to the following address:

DCN Human Resources Manager

PO Box 2484, Fargo, ND 58108

Or email to

hr@dakotacarrier.com