

Ethernet IP Technician II

JOB SUMMARY: A rewarding and challenging opportunity to work in a Network Operations Center (NOC) supporting Dakota Carrier Network's high quality, state of the art Carrier Ethernet and IP networks. DCN, LLC (dba Dakota Carrier Network) is looking for a career-minded, highly motivated individual to add to our team of technicians. This position can be located in either Bismarck or Fargo, ND.

ESSENTIAL JOB FUNCTIONS:

- Work in the DCN NOC. This would include network monitoring, network provisioning, trouble analysis, receiving and resolving trouble reports, and administration of equipment.
- Provision and troubleshoot Carrier Ethernet and IP services and equipment.
- Provision and troubleshoot DNS and Managed Firewall services and equipment.
- Assist customers with initial service activation.
- Interface with local and national telecommunications providers for the operation, administration, maintenance, and provisioning of multiple types of services.
- Assure the highest quality network service is provided to the customer.
- Some travel may be required for work and training.
- Will work in an on-call role on a rotating basis with other NOC technicians.

QUALIFICATIONS:

- Extensive knowledge and experience working with router and switch configurations.
- Skill in analytical thinking and problem solving.
- Skill in reading and interpreting technical documents and information.
- Ability to evaluate, test, and repair Carrier Ethernet and IP services and equipment.
- Ability to sit and work at a computer for several hours at a time.
- Ability to communicate with customers and employees in a professional manner.
- Ability to work independently and make sound technical decisions.
- Ability to effectively function as a team player.
- 3-5 years' experience working in Carrier Ethernet and IP services.

BENEFITS: DCN offers a competitive salary and benefit package.

APPLICATION DEADLINE: November 14, 2022

Please send cover letter and resume to:

DCN Human Resources
PO Box 2484
Fargo, ND 58108
hr@dakotacarrier.com

Dakota Carrier Network is an Equal Opportunity Employer.